

Supporting and Engaging Students Online

Resource Page

Campus Events

- [Collaborative Brainstorm List of Online Social Events](#)
- [Online Streaming in Higher Education](#)
- [Virtual Events from the College Agency](#)
- [Lessons Learned in Adapting to Virtual Performance](#)

Commencement

- [EDUCAUSE COVID-19 QuickPoll Results: 2020 Commencement Plans](#)
- [Purdue's Virtual Reality Commencement Ceremony](#)
- [Olin College's "Faux-mencement"](#)
- [MarchingOrder provides online commencement ceremonies](#)
 - [Video by MarchingOrder discussing what they offer](#)
- [CSU Virtual Commencement](#)

Career Development Services

- [Career Fair Plus](#) (app for virtual career fair)
- [Easy Virtual Fair](#)

Completion of online forms

- [Quatrics](#)
- [DocuSign](#)
- [Orgsync](#)
- [Campus Labs Engage](#)
- [Form upload within an LMS course](#) (as though it is an assignment)

Counseling & Mental Health Support Services

- [Impact Solutions](#)
- [Compsych](#)
- [Empathia](#)
- [WellConnect: Student Assistance](#)

Disability Support Services

- [Zoom](#) live captioning
 - Services like [CaptioningStar](#) will provide live captioning



- [“Cheat Sheets”](#) for making documents accessible
- [Make marketing for your online events accessible](#)

Health Service Providers (telehealth)

- [FoneMed](#)
- [Teladoc](#)
- [HealthiestYou](#)
- [Timely MD](#)

Library Services

- [LibChat by SpringShare](#)

Orientation

- [Learning Online 101](#) which can be downloaded and adapted to your campus

Phone Appointments

- [Google Voice](#)
- [Jive mobile](#)
- [Zoom](#)
- Turn off caller ID on cell phone
- [Jabber from Cisco](#)
- [Microsoft Teams](#)
- [Skype for Business](#)

Scheduling tools

- [Calendly](#)
- [Youcanbookme](#)
- [Microsoft bookings](#)

Social Engagement Platform/Virtual Student Union (VSU)

- Creating and Implementing a Virtual Student Union using Slack or Discord (*forthcoming document*)
- [Overview of Virtual Student Union & Best Practices for Facilitation Strategies](#) (*document download*)
- [Defining, Creating, and Assessing Social Engagement in Virtual Communities](#) (*document download*)
- Platforms
 - [Discord](#)
 - [Slack](#)
 - Learning Management System (e.g. Canvas, Blackboard, etc.)



Student Organizations & Student Government

- Elections using qualtrics, Campus Labs, Orgsync (see links above)
- Provide each group with a channel in the VSU

Student technology access

- Laptops students can check out on campus
- Make product selections based on mobile friendliness
- [Companies offering free wifi](#)

Technology Support Provider

- [InSource Services Group, Inc](#) is experienced with providing technology support 24/7 for universities

Video conferencing for Virtual Meetings

- Zoom
 - [Tips to Deter Zoom Bombers](#)
 - [Excellent Zoom Backgrounds](#)
 - [Safe Zoom Tips](#)
 - [Zoom Education Webinar](#)
 - [Zoom 101: Breakout Rooms](#)
 - [Zoom 101: Polling \(In-meeting\)](#)
 - [Zoom 101: Manage Participants \(In-depth\)](#)
 - [How to use Breakout Rooms](#)
 - [Screen Share & Annotation for EDU](#)
 - [Comprehensive Guide to Educating Through Zoom](#)
 - [How to use Waiting Rooms to Manage Office Hours & Drop-In Visitor Times](#)
 - [Comprehensive Guide to Educating Through Zoom](#)
 - [Video Conferencing Alternatives: How Low Bandwidth Teaching Saves Us All](#)

Working from Home/Managing Remote Workers

- [Make Work from Home Work for you](#)
- [15 Tips for Effectively Managing Remote Workers](#)
- [Leaders Eat on Camera: Advice from 10 Years of Leading Remote Teams](#)

Writing Support/Tutoring Providers

- [Wyzant tutoring](#)
- [Heartful Editor](#)



Online Student Support Pages (*examples from COVID-19 Closures*)

- [Old Dominion University](#)
- [Randolph-Macon College](#)
- [Long Beach City College](#)
 - Video: [Dr. Mike Muñoz describes how his division moved their support services online](#)
- [Illinois Wesleyan University](#)
- [Allegheny College](#)
- [Macalaster College](#)
- [University of Denver](#)
- [Virginia Tech](#)
- [Murray State](#)
- [Florida State University](#)
- [Western University](#)
- [University of Illinois Springfield](#)

Online Event/Programming Pages (*examples from COVID-19 Closures*)

- [North Dakota State University Res Life](#)
- [Bowling Green State University Virtual Engagement](#)
- [Buffalo State University Virtual Activities](#)

Other/general

- [COVID19 & Supporting Students](#)
- [Free or Discounted Corporate Resources during COVID19](#)
- [Advice to students as they transition to online learning](#)

Connect with Others

- [Higher Ed Pros Supporting Online Learners - LinkedIn](#)
- [Higher Ed Pros Supporting Online Learners - Slack](#)

Please note: companies or products noted in this document are provided as an example only.



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